

# PRESS RELEASE



**JLG Technologies' Searchable Voice Software for Investigators Identifies Inmates' Called Parties**  
*Investigator Pro™ 4.0 is the first in the industry to let investigators select an inmate or called party voice and then search for that voice in other telephone calls*

**Framingham, MA – August 25, 2016** – JLG Technologies, the leading provider of voice biometric software for corrections investigators, announces the release of Investigator Pro 4.0 with searchable voice. The new software gives investigators the ability to select a voice sample from either the inmate or called party side of an inmate's telephone call and then use that sample to search for all other calls where that voice occurs.

"Investigator Pro's new searchable voice capability gives investigators a powerful new tool to uncover gang-related and other high-interest telephone calls," said Michael Kester, Chief Operating Officer at JLG Technologies. "Now investigators can identify a called party by voice, learn whether other inmates have called that same party, and listen to those additional calls. Investigator Pro makes those connections, helping investigators stop crime."

The searchable voice feature makes it possible to follow the individual voice, not just the PIN/ID or telephone numbers. An investigator can now answer questions like these:

- What other inmates are talking to this particular called party?
- Was this called party ever an incarcerated inmate?
- Are any of my current inmates talking to this released inmate?

Searchable voice can be combined with other analysis features of Investigator Pro such as high-interest group tagging and voice identification confidence ratings, resulting in a sophisticated and powerful toolkit for identifying criminal networks operating over inmate telephone systems.

## **About JLG Technologies**

JLG Technologies ([www.JLGTechnologies.com](http://www.JLGTechnologies.com)) is the leader in voice biometric software for investigators in the corrections and law enforcement industry. Its software products use state-of-the-art voice identification technology to pinpoint suspicious telephone activity and help investigators uncover and prevent crime. JLG Technologies is a privately held company with its headquarters in Framingham, Massachusetts.

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